

<b>Committee</b>	<b>Dated:</b>
Health & Wellbeing Board	11/02/2019
<b>Subject:</b> Draft Carers Strategy 2019-23	<b>Public</b>
<b>Report of:</b> Andrew Carter, Director of Community and Children's Services	<b>For Decision</b>
<b>Report author:</b> Zoe Dhami, Strategy Officer, Department of Community and Children's Services	

### **Summary**

This report presents the City Corporation's draft Carers Strategy 2019-23 for endorsement.

The Carers Strategy will guide the design and development of services, support and activities for those caring for someone within the Square Mile and for carers working for the City Corporation. The new strategy covers support for young carers, which was previously dealt with in a separate document. This report outlines the main points of the Carers Strategy and summarises how it will be delivered and governed.

### **Recommendations**

Members are asked to:

- endorse the draft Carers Strategy 2019-23 set out in Appendix 1.

### **Main Report**

#### **Background**

1. The Carers Strategy is the overarching strategic document that will guide the design and development of services and activities for those caring for someone within the Square Mile and for carers working for the City Corporation. It sets out the values and principles that will guide our work, our vision and aims for carers, and how we intend to achieve them.

#### **Current Position**

2. The Carers Strategy explains:
  - what the issues are for our carers,
  - how we plan to address them, and
  - what we hope to achieve.
3. City of London carers were interviewed to understand current challenges, and this was conducted through the Carers Forum and the City Corporation Carers

and Support Network. We used this local intelligence, together with national data, to determine the plan's vision, aim and outcomes. Carers were then engaged throughout the drafting process for feedback.

4. To develop this draft strategy we engaged with internal and external stakeholders. The City Corporation's Adult Social Care team, Families and Children team and commissioned services were interviewed and advised throughout the drafting of the strategy. The Corporate Strategy and Performance Team were also consulted throughout the drafting process.
5. The draft strategy went out for a nine-week public consultation from 12 November 2018 until 14 January 2019. Healthwatch developed a web page which included a link to the draft strategy and a method for providing feedback. Healthwatch shared the draft strategy across social media, the Golden Lane Residents Association website and the Healthwatch City of London e-newsletter. The consultation also included: the Reach Out Network Carers Forum, Parent Carer Forum and the Barbican Estate Bulletin.
6. The majority of respondents agreed with the three outcomes of the strategy. Appendix 2, Carers Strategy Supplement, summarises the engagement and consultation process.
7. An Equality Impact Assessment has been drafted and is awaiting sign off.

### **Carers Strategy 2019 - 2023**

8. The strategy sets out the City's Corporation's vision for carers, our overarching aim and the three outcomes that we will focus on.
9. **The Vision is that:**  
The City of London Corporation fosters a community that supports and values carers, recognising their economic and societal contributions.
10. **The Aim is that:**  
To ensure that there is real integration of health, social, community and voluntary services that understand and support our carers to thrive, both in their individual ambitions and in their caring role.
11. **The three outcomes that the strategy will deliver on are:**
  1. The Square Mile is a carer friendly community.
  2. Carers enjoy good physical, mental and economic wellbeing.
  3. Children and young people will be protected from inappropriate caring and have the support they need.

### **12. Delivery**

This strategy will be supported by a detailed delivery plan with clear and measurable actions and indicators for each outcome.

## **Next Steps**

13. The strategy will be sent for approval to the Community and Children's Services Committee on 8 March 2019.
14. The implementation of the plan will be overseen by the Department of Community and Children's Services (DCCS). The Adults Senior Management Team will receive regular update reports to monitor progress and assess impact.

## **Corporate Implications**

11. The Carers Strategy will directly support the achievement of the following outcomes set out the City Corporation's Corporate Plan 2018-23:
  2. People enjoy good health and wellbeing.
  3. Communities are cohesive and have the facilities they need.
  4. People have equal opportunities to enrich their lives and reach their full potential.
12. This plan sits below the DCCS business plan. It contributes to the plan's delivery by mirroring its five priorities and applying them to the specific needs of our population of carers.
13. This strategy also supports the delivery of a number of other strategies:
  - The Skills Strategy
  - The Education Strategy
  - The Housing Strategy
  - The Social Wellbeing Strategy
  - The Responsible Business Strategy
  - The Social Mobility Strategy.

## **Conclusion**

14. The Carers Strategy 2019 - 23 is the overarching strategic document that guides services and activities for carers in the City of London. It outlines the values and principles that guide our work, our vision for carers, and how we intend to achieve it. This report asks members to endorse the Carers Strategy 2019 - 23.

## **Appendices**

- Appendix 1 – draft Carers Strategy 2019- 23
- Appendix 2 – Carers Strategy Supplement

## **Zoe Dhami**

Strategy Officer – Department of Community and Children's Services

T: 020 7332 3002

E: [zoe.dhami@cityoflondon.gov.uk](mailto:zoe.dhami@cityoflondon.gov.uk)